In 2019, UF/IFAS Extension made 24,573,432 personal connections. The breakdown of these connections is as follows:

- **Social Media Engagement**: 14,408,810
- **Web Visits**: 7,064,655
- **Group Learning Participants**: 2,026,569
- **E-mail Consultations**: 641,248
- **Phone Consultations**: 222,587
- **Office Consultations**: 114,561
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**Value of Volunteers**

In 2019, UF/IFAS Extension had 25,908 volunteers who gave 927,288 hours of service, with a calculated value of $25,222,234.

**Use of Information**

In 2019, of participants surveyed, 74% of those who used UF/IFAS Extension information said it solved their problem.

**Making an Impact**

In 2019, of participants surveyed, 90% reported some benefit, including:

- 40% saved money or increased income
- 34% developed skills as a leader or volunteer
- 28% improved their health or well-being
- 27% conserved more water or energy

**State Faculty by Program Area**

State Extension faculty work with UF/IFAS researchers and county faculty to deliver new information and technology to assist Florida residents in solving problems. The distribution is as follows:

- **Agriculture & Horticulture**: 61%
- **Natural Resources & Environment**: 14%
- **Energy**: 10%
- **Water**: 10%
- **Family & Consumer Sciences**: 5%
- **Community & Economic Development**: 4%
- **4-H Youth Development**: 5%

**County Faculty by Program Area**

County faculty develop and deliver programs to Florida citizens based on input from local advisory committees, county commissioners and volunteers in collaboration with state faculty. The distribution is as follows:

- **Agriculture & Horticulture**: 29%
- **Natural Resources & Environment**: 10%
- **Water**: 14%
- **4-H Youth Development**: 26%
- **Community & Economic Development**: 6%
- **Family & Consumer Sciences**: 15%

**Customer Satisfaction**

In 2019, the following percentages of clientele reported that UF/IFAS Extension’s information was:

- **95%** up-to-date & accurate
- **90%** relevant
- **95%** easy to understand
- **93%** delivered on time

**UF/IFAS Extension Funding Sources**

In 2019-2020, UF/IFAS Extension received $117,005,964 from federal, state and local governments. The breakdown is as follows:

- **Federal** $5,053,698 (4.3%)
- **State** $48,927,820 (41.8%)
- **County** $34,480,392 (29.5%)
- **Contracts & Grants** $28,544,054 (24.4%)

Source: Program Development and Evaluation Center

Source: UF/IFAS Workload Database

*2019 National Value of Volunteer Time = $27.20/hr, independentsector.org*