CUSTOMER SATISFACTION
In 2017, the following percentages of clientele reported that UF/IFAS Extension’s information was:

- **94%** delivered on time
- **92%** relevant
- **95%** up-to-date & accurate
- **95%** easy to understand

Source: Program Development & Evaluation Center

USE OF INFORMATION
In 2017, of participants surveyed, **76%** of those who used UF/IFAS Extension information said it solved their problem.

Source: Program Development & Evaluation Center

VALUE OF VOLUNTEERS
In 2017, UF/IFAS Extension had **28,661** volunteer who gave **1,296,705** hours of service.

VALUE = **$32,015,646**

Source: UF/IFAS Workload Database

MAKING AN IMPACT
In 2017, of participants surveyed, **39%** saved money or increased income, **24%** developed skills as a leader or volunteer, **24%** conserved more water or energy, and **20%** improved their health or well-being.

**89%** reported some benefit

Source: Program Development & Evaluation Center

UF/IFAS EXTENSION FUNDING SOURCES
In 2017-2018, UF/IFAS Extension received **$117,598,514** from federal, state and local government and other sources.

- **Federal** $4,802,544
- **State** $46,436,449
- **County** $31,953,112
- **Contracts & Grants** $34,406,409

Source: UF/IFAS Extension Administration Office and UF Office of Research

1 Federal funding includes Smith-Lever dollars only.
2 Does not include grants and contracts.

For the full annual report, visit www.ifas.ufl.edu/annual-reports.shtml