

ANNUAL REPORT

UF/IFAS EXTENSION CONNECTIONS

In 2016, UF/IFAS Extension made

59,918,161

PERSONAL CONNECTIONS

46,719,424 9,351,937 2,416,596 953,767 243,423 148,909 57,035 27,070



Social Media Engagement



Web Visits



Group Learning Participants



E-mail Consultations



Phone Consultations



Office Consultations



Field or Site Visits



Educational Materials Produced

Source: UF/IFAS Workload Database

VALUE OF VOLUNTEERS

In 2016, UF/IFAS Extension had

32,147

VOLUNTEERS

who gave

1,178,846

HOURS OF SERVICE

\$28,457,342 value¹

Source: UF/IFAS Workload Database
¹2016 National Value of Volunteer Time = \$24.14/hr, independentsector.org

USE OF INFORMATION

In 2016, of participants surveyed,

77%

of those who used UF/IFAS Extension information said it

SOLVED THEIR PROBLEM

Source: Program Development and Evaluation Center

CLIENTELE OUTCOMES

In 2016, of UF/IFAS Extension clients surveyed,

88%

REPORTED AN INCREASE IN KNOWLEDGE OR SKILL

Source: UF/IFAS Workload Database

71%

REPORTED A CHANGE IN BEHAVIOR OR ATTITUDE

IMPACT

In 2016, of participants surveyed,

41% saved money or increased income

27% developed skills as a leader or volunteer

30% conserved more water or energy

23% improved their health or well-being

71% experienced at least one of these benefits

CUSTOMER SATISFACTION

In 2016, the following percentages of clientele reported that UF/IFAS Extension's information was:



96%

UP-TO-DATE & ACCURATE



94%

EASY TO UNDERSTAND



95%

DELIVERED ON TIME



91%

RELEVANT

Source: Program Development and Evaluation Center

UF/IFAS EXTENSION FUNDING SOURCES¹

In 2016-2017, UF/IFAS Extension received

\$86,018,238

from federal, state and local governments

\$4,782,341



Federal¹

5.6%

\$49,466,296



State²

57.5%

\$31,769,601



County

36.9%

Source: UF/IFAS Extension Administration Office

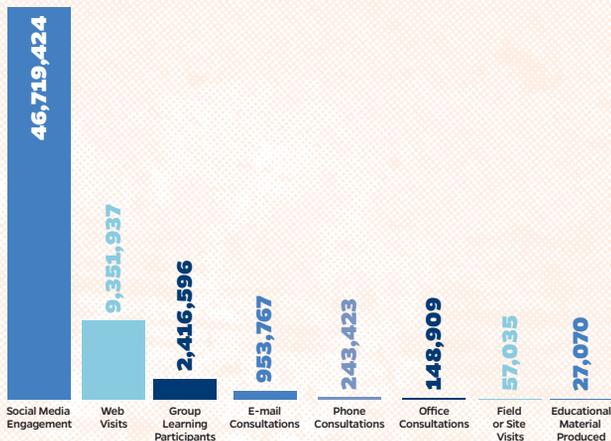
¹Federal funding includes Smith-Lever dollars only. ²Does not include grants and contracts.

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EXTENSION CONNECTIONS

To meet the needs of its citizens, the Florida Cooperative Extension Service uses a wide range of methods to deliver educational information. In 2016, state and county faculty responded to more than 4 million citizen requests on an individual basis and through group educational events. In addition to these personal contacts, faculty also distributed research-based materials and used the Internet and other mass media to reach clientele.

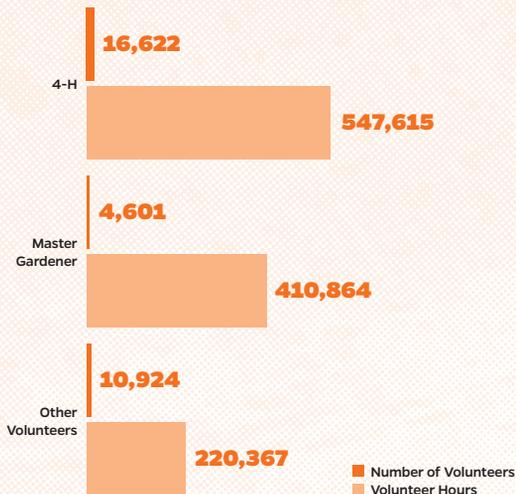


January 2016 - December 2016

Source: UF/IFAS Workload Database

VALUE OF VOLUNTEERS

A key component to achieving the UF/IFAS mission is the contribution of volunteers. In 2016, 32,100 volunteers donated the equivalent of \$28.5 million in services or volunteer time¹. Using our successful volunteer program, UF/IFAS Extension is able to provide services to communities that ordinarily could not afford them.



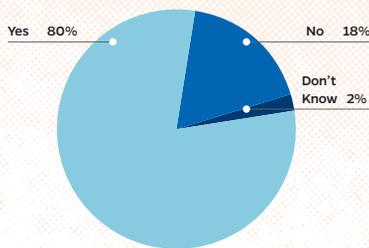
January 2016 - December 2016

Source: UF/IFAS Workload Database independentsector.org¹

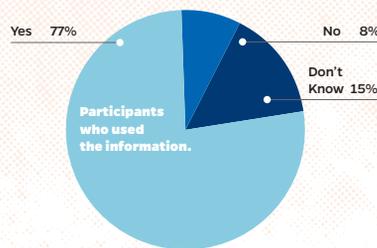
CUSTOMER SATISFACTION

As part of our annual evaluation and accountability process, Florida Cooperative Extension conducts a scientifically based "Customer Satisfaction Survey," allowing the people we serve to judge our performance. In 2016, 14 Florida counties asked their clientele if the information we provided was up-to-date and accurate, delivered in time to meet their needs, relevant to their situation, and easy to understand. In addition, clientele were asked if they used the information and if it solved their problems or met their needs. For those who did not use the information, it was found that other factors prevented them from using it.

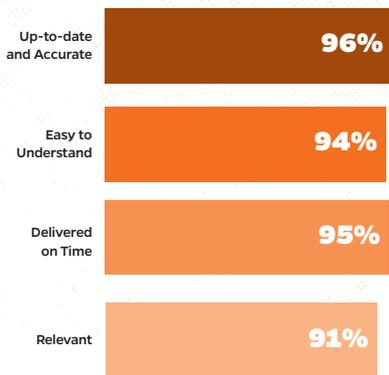
USED THE INFORMATION



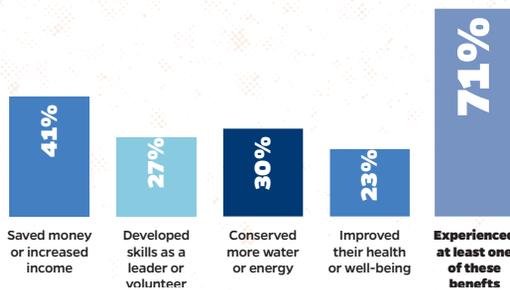
SOLVED THE PROBLEM



Source: Program Development and Evaluation Center



January 2016 - December 2016

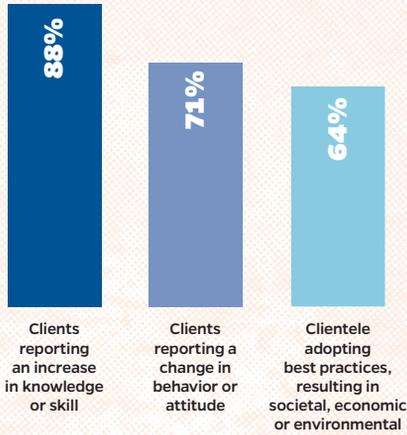


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CLIENTELE OUTCOMES

To help measure the impact of our efforts, Extension routinely surveys our clientele. In 2016, participants in group learning events were surveyed about their learning experience. As indicated, most participants responded that they increased their knowledge due to the educational information. Many said they applied information they learned to improve their agricultural production practices, personal lives or business.

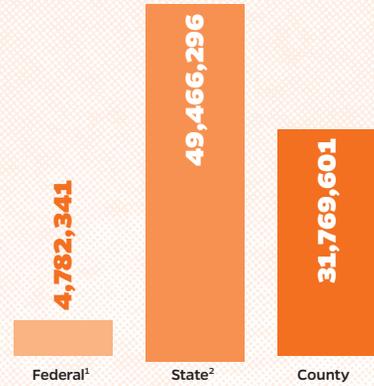


January 2016 - December 2016

Source: UF/IFAS Workload Database

EXTENSION FUNDING

Florida Cooperative Extension receives the majority of its funding through state and local governments. In 2016-2017, 94% of the \$86 million budget was received from state and local governments.



¹Federal funding includes Smith-Lever dollars only.

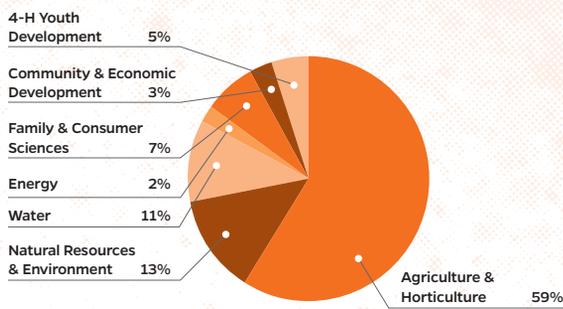
²Does not include grants and contracts

Fiscal Year: 2016-2017

Source: UF/IFAS Extension Administration Office

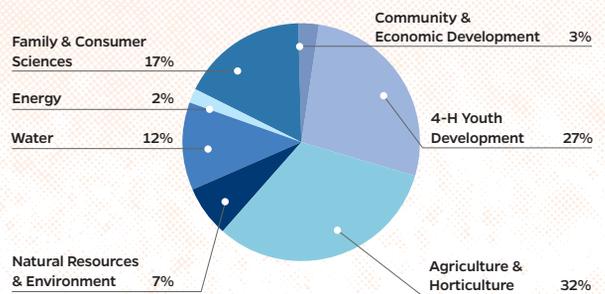
STATE FACULTY BY PROGRAM AREA

State Extension faculty work with UF/IFAS researchers and county faculty to deliver new information and technology to assist Florida residents in solving problems.



COUNTY FACULTY BY PROGRAM AREA

County faculty develop and deliver programs to Florida citizens based on input from local advisory committees, county commissioners and volunteers in collaboration with state faculty.



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