

TWO THOUSAND & ELEVEN 2011

ANNUAL REPORT

UF/IFAS Extension Impacts and Budget

EXTENSION CONNECTIONS

In 2011, UF/IFAS Extension made

14,658,354

PERSONAL CONNECTIONS

9,674,721



Web Visits

3,253,950



Group Learning Participants

897,622



E-mail Consultations

422,531



Phone Consultations

194,710



Field or Site Visits

179,443



Office Consultations

35,377



Educational Materials Produced

Source: UF/IFAS Workload Database

VALUE OF VOLUNTEERS

In 2011, UF/IFAS Extension had

38,191

VOLUNTEERS

who gave

1,277,087

HOURS OF SERVICE

Source: UF/IFAS Workload Database

USE OF INFORMATION

In 2011, of participants surveyed,

90%

of those who used UF/IFAS Extension information said it

SOLVED THEIR PROBLEM

Source: Program Development and Evaluation Center

CLIENTELE OUTCOMES

In 2011, of UF/IFAS Extension clients surveyed,

92%

REPORTED AN INCREASE IN KNOWLEDGE OR SKILL

76%

REPORTED A CHANGE IN BEHAVIOR OR ATTITUDE

Source: UF/IFAS Workload Database

CUSTOMER SATISFACTION

In 2011, the following percentages of clientele reported that UF/IFAS Extension's information was:



96%

UP-TO-DATE & ACCURATE



95%

DELIVERED ON TIME



95%

EASY TO UNDERSTAND



94%

RELEVANT

Source: Program Development and Evaluation Center

EXTENSION FUNDING SOURCES¹

In 2011-2012, UF/IFAS Extension received

\$70,828,739

from federal, state and local governments

\$4,584,616



Federal²

6.5%

\$35,790,190



State³

50.5%

\$30,453,933



County

43%

¹Does not include grants and contracts.

²Federal funding includes Smith-Lever dollars only.

³Increase in state funding due to employee raises to offset retirement funding requirement.

Source: UF/IFAS Extension Administration Office